

**M.S.W. DEGREE EXAMINATION APRIL 2018**  
**(MASTER OF SOCIAL WORK)**  
**II YEAR - IV SEMESTER**  
**Major Paper X-ORGANIZATIONAL BEHAVIOUR AND**  
**ORGANIZATIONAL DEVELOPMENT**

**Time : 3 Hours**

**Max.marks :75**

**Section A** ( $10 \times 2 = 20marks$ )

Answer any **TEN** questions

1. Give the meaning of Organizational Behaviour.
2. Define Personality.
3. List out the Types of Learning.
4. Enlist the Types of Power.
5. Mention any two characteristics of Political Behaviour.
6. List out the various Leadership Styles.
7. State any two Attributes of a Good Leader.
8. What are the advantages of Whistle Blowing Behaviour?
9. Define Organisational Development.
10. List out any two recent trends in Organisational Development.
11. State the merits of Employee Involvement.
12. What is Work Design?

**Section B** ( $5 \times 5 = 25marks$ )

Answer any **FIVE** questions

13. Compare any two Models of Organizational Behaviour.
14. Describe the Perceptual Process with an illustration.

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15. Bring out the differences between Groups and Teams.
16. Throw light on the Theories of Leadership.
17. Discuss the concept of Organisational Citizenship Behaviour.
18. As an OD Manager, what would be the strategies you would use to manage Resistance to Change?
19. Write a note on Techno Structural Interventions.

**Section C** ( $3 \times 10 = 30marks$ )

Answer any **THREE** questions

20. Elucidate on the Theoretical Framework of Organizational Behaviour.
21. Discuss the Stages of Group Development with suitable examples.
22. Compare the Early Theories of Motivation.
23. Narrate the Process of managing Organizational change with industrial perspective.
24. Describe the Process of Organisational Development with illustrations.