

M.Com. DEGREE EXAMINATION, NOVEMBER 2018
II Year III Semester
Core Major -X
HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Max.marks :75

Section A ($10 \times 2 = 20$) Marks

Answer any **TEN** questions

1. Define Human resource management.
2. What is meant by recruitment ?
3. What is campus interview?
4. What do you mean by Training?
5. What is promotion?
6. Differentiate wage and salary?
7. What are incentives?
8. Define Motivation.
9. Define conflict.
10. Define QWL.
11. What is employee engagement?
12. Write a short note on transfer.

Section B ($5 \times 5 = 25$) Marks

Answer any **FIVE** questions

13. Explain the peculiar characteristics of the human resource.
14. Explain the merits and demerits of internal source of recruitment.
15. Explain the advantages of performance appraisal.
16. What are the problems normally faced in the implementation of incentive plans?
17. Explain the merits and demerits of "on the job training".
18. What are the benefits of high QWL?
19. Discuss Herzberg's theory of motivation.

Section C ($2 \times 15 = 30$) Marks

Answer any **TWO** questions

20. Discuss the various stages involved in the selection of candidates for jobs in an organization.
21. Explain the pros and cons of seniority and merit criteria of promotion.
22. Discuss the various factors that determine the wage policy of an organization.
23. Describe the importance of Training.

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