

M.Com DEGREE EXAMINATION, APRIL 2019
II Year III Semester
Human Resource Management

Time : 3 Hours

Max.marks :75

Section A ($10 \times 2 = 20$) Marks

Answer any **TEN** questions

1. Define human resource management.
2. Define quality work life.
3. What is meant by recruitment?
4. What is an interview?
5. What is a conflict?
6. What do you mean by stress?
7. What is a transfer?
8. What is demotion?
9. What are challenges in an organisation?
10. Write a note on rewards.
11. What is off the job training?
12. What is business process outsourcing?

Section B ($5 \times 5 = 25$) Marks

Answer any **FIVE** questions

13. Mention the goals of HRM.
14. What are the external sources of recruitment?
15. State the factors influencing Quality work life.
16. Write a note on performance appraisal.
17. State the types of transfer.
18. Explain conflict management.
19. Discuss the evaluation of training programmes in India.

Section C ($2 \times 15 = 30$) Marks

Answer any **TWO** questions

20. Discuss the causes of stress and how it can be overcome.
21. Explain the various selection processes.
22. Explain the methods of performance appraisal.
23. Explain the different methods of trainings.

M.Com DEGREE EXAMINATION, APRIL 2019
II Year III Semester
Human Resource Management

Time : 3 Hours

Max.marks :75

Section A ($10 \times 2 = 20$) Marks

Answer any **TEN** questions

1. Define human resource management.
2. Define quality work life.
3. What is meant by recruitment?
4. What is an interview?
5. What is a conflict?
6. What do you mean by stress?
7. What is a transfer?
8. What is demotion?
9. What are challenges in an organisation?
10. Write a note on rewards.
11. What is off the job training?
12. What is business process outsourcing?

Section B ($5 \times 5 = 25$) Marks

Answer any **FIVE** questions

13. Mention the goals of HRM.
14. What are the external sources of recruitment?
15. State the factors influencing Quality work life.
16. Write a note on performance appraisal.
17. State the types of transfer.
18. Explain conflict management.
19. Discuss the evaluation of training programmes in India.

Section C ($2 \times 15 = 30$) Marks

Answer any **TWO** questions

20. Discuss the causes of stress and how it can be overcome.
21. Explain the various selection processes.
22. Explain the methods of performance appraisal.
23. Explain the different methods of trainings.