

**M.Com. DEGREE EXAMINATION, APRIL 2019**  
**II Year IV Semester**  
**ORGANISATIONAL BEHAVIOUR**

**Time : 3 Hours**

**Max.marks :75**

**Section A** ( $10 \times 2 = 20$ ) Marks

Answer any **TEN** questions

1. Define Group Dynamics.
2. What is Organisational Behaviour?
3. Define Emotions.
4. What is meant by Emotional Intelligence?
5. What is Personality?
6. What do you mean by Organisational Climate?
7. What is Leadership Traits?
8. What do you mean by Motivation?
9. Write the meaning of Attitude.
10. What is Group Behaviour?
11. State any two factors Influencing Perception.
12. What is Work Stress?

**Section B** ( $5 \times 5 = 25$ ) Marks

Answer any **FIVE** questions

13. List out the model's of Organisational Behaviour.
14. What are the importance of Perception?
15. What are the process in Designing Structure?
16. What are the effects of Stress?
17. What are the problems due to Informal Organisation?
18. What are the factors determining Personality?
19. Explain the nature of Organisational Behaviour.

**Section C** ( $2 \times 15 = 30$ ) Marks

Answer any **TWO** questions

20. What is Power? Explain the bases of Power.
21. Explain the Positive & Negative aspects of Conflict.
22. How Groups are formed in Organisation and how do they influence the functions of Organisations.
23. Discuss the different Leadership Styles.

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