M.S.W. DEGREE EXAMINATION, APRIL 2019 II Year IV Semester Organizational Behaviour and Organizational Development

Time : 3 Hours

Max.marks:75

Section A $(10 \times 2 = 20)$ Marks

Answer any **TEN** questions

- 1. Define Organisational Values.
- 2. What is Eustress?
- 3. What is meant by Storming?
- 4. What is meant by referent Power?
- 5. Enlist the Skills of a Leader.
- 6. Differentiate Organizational Behaviour and Organisational Climate.
- 7. What are Kurt Lewins Stages of Change?
- 8. What is a T-Group?
- 9. What is meant by Process Consultation?
- 10. Define Organisational Development.
- 11. What is meant by Work Redesign?
- 12. Differentiate between Power and Authority.

Section B $(5 \times 5 = 25)$ Marks

Answer any **FIVE** questions

- 13. Enumerate some measures for Stress Management in Organisations.
- 14. What are the demerits of Group Decision Making?
- 15. Write a note on Equity Theory of Motivation.
- 16. What are the Characteristics of OCB?
- 17. Discuss precisely the factors resisting organizational Change.
- 18. Discuss about the factors influencing of OB.
- 19. Write a note on Alder's Theory of Motivation.

Section C $(3 \times 10 = 30)$ Marks

Answer any **THREE** questions

- 20. Throw light on the implications of Work Place Attitudes.
- 21. Describe the Various Styles of Conflict Resolution.
- 22. Discuss the Behavioural and Contingency Theories of Leadership.
- 23. Explain any two theories of bringing about change in Organisations.
- 24. Elucidate on any Three Intergroup OD Interventions with examples.

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