

M.A. DEGREE EXAMINATION, APRIL 2019
I Year II Semester
PERFORMANCE MANAGEMENT

Time : 3 Hours

Max.marks :75

Section A ($10 \times 2 = 20$) Marks

Answer any **TEN** questions

1. Performance management.
2. Judgmental bias.
3. Performance analysis.
4. Merit rating.
5. Performance standards.
6. Leniency error.
7. Trait based scales.
8. Objectives of performance review.
9. Under performance.
10. Benchmarking.
11. Team performance.
12. Critical success factor.

Section B ($5 \times 5 = 25$) Marks

Answer any **FIVE** questions

13. Explain the characteristics of an ideal performance management system.
14. What are the components of performance planning?
15. Discuss the significance of performance review and performance ratings.
16. Explain the 360degree appraisal method in detail.
17. Describe the critical incident method in detail.
18. Explain the role of performance consulting.
19. What are the factors affecting implementation of performance management system?

Section C ($3 \times 10 = 30$) Marks

PART - A - Case Study - Compulsory Question

20. Develop a performance management system for the classroom performance of the teacher you like the most.

PART - B

Answer any **TWO** questions

21. Explain various performance setting review.
22. Critically evaluate the factors affecting, methods and errors in performance ratings.
23. As a manager of an organisation how will you make performance appraisal more effective?
24. Performance relationship maps Explain.

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