17PHRCT1A01

M.A. DEGREE EXAMINATION, APRIL 2019 I Year I Semester Managerial Concepts

Time : 3 Hours

Max.marks:75

Section A $(10 \times 2 = 20)$ Marks

Answer any **TEN** questions

- 1. Define management.
- 2. Define planning.
- 3. Define Authority.
- 4. What do you mean by the term centralization?
- 5. Define Coordination.
- 6. Define staffing.
- 7. Define control.
- 8. List out the merits of MBO.
- 9. Define decision making.
- 10. Write a note on break-even point?
- 11. List out the advantages of division of labour.
- 12. Define the term business ethics.

Section B $(5 \times 5 = 25)$ Marks

Answer any **FIVE** questions

- 13. Explain the process of Planning.
- 14. What is decentralization? Explain its merits and demerits
- 15. Briefly discuss about factors affecting staffing policies of an organization.
- 16. Explain the Nature of control.
- 17. Explain the importance ethics in business.
- 18. What are the different levels of management? Explain.
- 19. Explain the different types of delegation.

Section C $(3 \times 10 = 30)$ Marks

PART - A - Case Study - Compulsory Question

20. A large steel manufacturing company has appointed you as their personnel manager. The company employs 1000 persons in all. You have been given the complete charge of the personnel department.

Questions:

- 1. Point out the functions you are supposed to perform.
- 2. What are the problems do you foresee in your job?
- 3. What are the steps you take to perform your job effectively?

PART - B

Answer any **TWO** questions

- 21. Explain the principles of management?
- 22. What is Span of control? What are the factors determining the span of control?
- 23. Define Coordination. What are the problems in coordination?
- 24. What is meant by term control? Explain the process of control.

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Section B $(5 \times 5 = 25)$ Marks

Answer any **FIVE** questions

- 13. Explain the process of Planning.
- 14. What is decentralization? Explain its merits and demerits
- 15. Briefly discuss about factors affecting staffing policies of an organization.
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- 17. Explain the importance ethics in business.
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Section C $(3 \times 10 = 30)$ Marks

PART - A - Case Study - Compulsory Question

20. A large steel manufacturing company has appointed you as their personnel manager. The company employs 1000 persons in all. You have been given the complete charge of the personnel department.

Questions:

- 1. Point out the functions you are supposed to perform.
- 2. What are the problems do you foresee in your job?
- 3. What are the steps you take to perform your job effectively?

PART - B

Answer any **TWO** questions

- 21. Explain the principles of management?
- 22. What is Span of control? What are the factors determining the span of control?
- 23. Define Coordination. What are the problems in coordination?
- 24. What is meant by term control? Explain the process of control.