B.Com DEGREE EXAMINATION, APRIL 2019 III Year VI Semester Marketing

Time : 3 Hours

Max.marks:75

Section A $(10 \times 2 = 20)$ Marks

Answer any **TEN** questions

- 1. Define Marketing.
- 2. What is Market?
- 3. What is the Marketing Environment?
- 4. Name any four factors affecting Internal Environment.
- 5. What is Consumer Behaviour?
- 6. Define Market Segmentation.
- 7. What is Product Mix?
- 8. What is Personal Selling?
- 9. What is Consumerism?
- 10. What is Market Research?
- 11. What is Sales Promotion?
- 12. What do you mean by Buying Motives?

Section B $(5 \times 5 = 25)$ Marks

Answer any **FIVE** questions

- 13. What are the different types of Markets?
- 14. What are the importance of Marketing Environment?
- 15. What are the Steps involved in Decision Making Process?
- 16. Write short note on Product Life Cycle?
- 17. Write about e-Marketing?
- 18. Write about the Segmentation of Demographic and Psychographic?
- 19. What is meant by Advertising? State the advantages and disadvantages of Advertising.

Section C $(2 \times 15 = 30)$ Marks

Answer any $\ensuremath{\text{TWO}}$ questions

- 20. Explain the functions of Marketing.
- 21. Explain the factors affecting External Environment.
- 22. State the factors determining Consumer Behaviour.
- 23. Explain the types of Pricing.

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