

B.Com(CS) DEGREE EXAMINATION, APRIL 2019
I Year II Semester
Human Resource Management

Time : 3 Hours

Max.marks :75

Section A ($10 \times 2 = 20$) Marks

Answer any **TEN** questions

1. Define Human Resource Management.
2. What do you understand by human resource planning?
3. Mention the external sources of recruitment.
4. What is campus interview?
5. What is on -the -job training?
6. What does compulsory transfer mean?
7. Give examples for non- monetary incentives.
8. What is performance appraisal?
9. Define a trade union.
10. State any two objectives of collective bargaining.
11. What is human resource audit?
12. Define motivation.

Section B ($5 \times 5 = 25$) Marks

Answer any **FIVE** questions

13. Explain the merits of incentives.
14. Explain the characteristics of human resource planning.
15. Describe the importance of training.
16. What are the objectives of HR audit? Explain.
17. Explain the functions of trade union.
18. State the characteristics of workers participation in management.
19. Explain the various types of tests.

Section C ($2 \times 15 = 30$) Marks

Answer any **TWO** questions

20. Discuss Maslow's Hierarchy of Needs.
21. Discuss the various functions of HRM.
22. Discuss the various stages involved in the selection of candidates for jobs in an organisation.
23. Explain the various methods available for appraising the performance of employees.

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