

**B.A. DEGREE EXAMINATION, NOVEMBER 2019**  
**III Year V Semester**  
**Tourism and Hotel Management**

**Time : 3 Hours**

**Max.marks :75**

**Section A** (10 × 2 = 20) Marks

Answer any **TEN** questions

1. Beach Resort
2. Residential Hotel
3. Motel
4. Pension
5. Hilton Worldwide
6. House keeping
7. Average Daily Rate (ADR)
8. Bell Desk
9. Check - In
10. Radisson Hotel Group
11. 7 Star Hotel
12. DND Card

**Section B** (5 × 5 = 25) Marks

Answer any **FIVE** questions

13. Define hotel and its importance in tourism industry.
14. Write a brief note on International hotel.
15. Write a short note on Bed and Breakfast.
16. Explain the importance of Food and Beverage service.
17. Briefly explain about the guest ledger.
18. Give a brief note on cultural habits.
19. Write a note on FHRAI.

**Section C** ( $3 \times 10 = 30$ ) Marks

Answer any **THREE** questions

20. Discuss various types of hotel in India.
21. Describe the types of supplementary accommodation.
22. Bring out the features of different star classification of hotel.
23. Discuss about the major chains of hotel in India.
24. Trace the role of hotel industry in the promotion of tourism.

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