M.Com DEGREE EXAMINATION,NOVEMBER 2019
II Year III Semester
Human Resource Management

Time : 3 Hours   **Max.marks :75**

Section A $(10 \times 2 = 20)$ Marks

Answer any TEN questions

1. Define Human Resource Management.
2. What is the procurement function of HR concerned with?
3. Write a note on Curriculum vitae.
4. What is campus interview?
5. Point out the needs of training.
6. List the objectives of appraisal.
7. Define transfer.
8. What is competency mapping?
9. Define the term Grievance.
10. What is Organisational Conflict?
11. State the nature of Human Resource Management.
12. List out the criteria for promotions.

Section B $(5 \times 5 = 25)$ Marks

Answer any FIVE questions

13. Mention the factors determining recruitment.
14. State the problems in assessing performance.
15. Explain some of the non-monetary incentives.
16. Describe the need and importance of training.
17. Explain the various causes of employee grievances.
18. Bring out the objectives of employee engagement.
19. What are the sources of Conflict? Explain its types.

Section C $(2 \times 15 = 30)$ Marks

Answer any **TWO** questions

20. Identify the significance of Behavioural Science in Human Resource Management.

21. Explain the selection process.

22. Briefly explain the methods of wage payment.

23. Explain the methods of Performance Appraisal.

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