B.Sc. DEGREE EXAMINATION,NOVEMBER 2019
III Year V Semester
Food Service Management I

Time : 3 Hours   **Max.marks :75**

Section A $(10 \times 2 = 20)$ Marks

Answer any **TEN** questions

1. Define food industry.
2. What are objectives of welfare institutions?
3. List the functions of management.
4. Define management.
5. Give two reasons for fair dismissal.
6. What are the advantages of adequate supervision in a food service unit?
7. What is balance sheet?
8. What is breakeven analysis?
9. How can computes be used in front office?
10. What are the advantages of using computers in running catering operations?
11. Differentiate between salaries and incentives.
12. How will you motivate food service workers?

Section B $(5 \times 5 = 25)$ Marks

Answer any **FIVE** questions

13. Classify commercial food service institutions giving examples.
14. Explain the types of organisation.
15. Discuss the methods of recruitment.
16. Write on double entry book keeping.
17. How can computers be used for personnel management?
18. Explain the principles of management.
19. Explain the steps in selection process.

Section C $(3 \times 10 = 30)$ Marks

Answer any **THREE** questions

20. Write in detail about any two welfare institutions.
21. Explain the tools of management.
22. Discuss the different leadership styles.
23. Explain the factors affecting cost control.
24. How can computers be used effectively for menu planning and storage?

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Section C $(3 \times 10 = 30)$ Marks

Answer any THREE questions

20. Write in detail about any two welfare institutions.

21. Explain the tools of management.

22. Discuss the different leadership styles.

23. Explain the factors affecting cost control.

24. How can computers be used effectively for menu planning and storage?