B.Com(ISM) DEGREE EXAMINATION,NOVEMBER 2019 II Year IV Semester Human Resource Management

Time : 3 Hours

Max.marks :60

Section A $(10 \times 1 = 10)$ Marks

Answer any **TEN** questions

- 1. Define Human Resource Management.
- 2. What is Demotion?
- 3. What do you mean by gratuity?
- 4. What is Role playing?
- 5. What is job rotation?
- 6. What is mean by case study?
- 7. What is Incentive?
- 8. Define Motivation.
- 9. What do you mean by Human Resource Audit?
- 10. What is stress?
- 11. State the external source recruitment.
- 12. What is Rival Firms?

Section B $(5 \times 4 = 20)$ Marks

Answer any **FIVE** questions

- 13. State any four difference between human resource management and personnel Management.
- 14. Explain the need for training.
- 15. State the problems in performance appraisal.
- 16. Why transfer is need?
- 17. State the difference between time wage and piece wage.
- 18. Explain the characteristics of motivation.
- 19. State the benefits of HR Audit.

Section C $(3 \times 10 = 30)$ Marks

Answer any **THREE** questions

- 20. Briefly explain the categories of Incentive Plans.
- 21. Discuss Maslow's Hierarchy of Needs.
- 22. Discuss the various functions of HRM.
- 23. Explain various methods available for appraising the performance of employees.
- 24. Explain the pros and cons of 'seniority' and 'merit' criteria of promotion.

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