# B.A. DEGREE EXAMINATION, APRIL 2020 II Year IV Semester Economics of Banking

## Time : 3 Hours

Max.marks:75

### Section A $(10 \times 2 = 20)$ Marks

#### Answer any **TEN** questions

- 1. What is monetary policy?
- 2. What is Credit control?
- 3. What is NEFT and RTGS?
- 4. What is E Banking?
- 5. What is Customer Grievences?
- 6. Define Ombudsman.
- 7. Define Draft.
- 8. What is Rights and Duties?
- 9. What is Credit creation?
- 10. What is meant by Discounting Bills of Exchange?
- 11. What are the types of Deposit Account?
- 12. What do you mean by Commercial Bank?

**Section B**  $(5 \times 5 = 25)$  Marks

Answer any **FIVE** questions

- 13. What are the functions of Central Bank?
- 14. Explain the Importance of Customer relations.
- 15. What are the features of Draft?
- 16. Analyses the Balance sheet of a Commercial Bank.
- 17. Explain the Role of collecting Banker.
- 18. Explain the types and functions of commercial banking.
- 19. Analyses the methods of credit control.

## Section C $(3 \times 10 = 30)$ Marks

## Answer any **THREE** questions

- 20. Explain the types and public utility functions of Commercial banks.
- 21. Explain performance of Nationalised banks in India.
- 22. Analyses the role of RBI in agricultural and Industrial Development.
- 23. Define Draft. What are the features of Draft?
- 24. Analyses the customer Grievences and Redressal.

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