

B.A. DEGREE EXAMINATION, APRIL 2020
III Year V Semester
Tourism and Hotel Management

Time : 3 Hours

Max.marks :75

Section A ($10 \times 2 = 20$) Marks

Answer any **TEN** questions

1. Social Tourism
2. Residential Hotels.
3. Motels
4. Luxury Hotels
5. Food and Beverage
6. Four Star Hotel.
7. Front Office
8. House Keeping
9. Check out
10. Dress Code
11. The Taj Group of Hotels.
12. FHRAI

Section B ($5 \times 5 = 25$) Marks

Answer any **FIVE** questions

13. What are Heritage Hotels?
14. Write short notes on Bed and Breakfast Inns.
15. Give an account of Supplementary Accommodations.
16. Explain the special characteristics of International Hotels.
17. Examine the Star Rating System.
18. Bring out the role of managers in Hotel management.
19. Write about the additional services offered in Hotels.

Section C ($3 \times 10 = 30$) Marks

Answer any **THREE** questions

20. Analyse the evolution of Hotel industry.
21. Describe briefly the different types of Hotels.
22. Explain the risks involved in Hotel industry.
23. Draw and explain the organization chart of a luxury hotel.
24. Write an essay on the major chains of hotels in India.

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