17PCOCT1A03

M.Com. DEGREE EXAMINATION, APRIL 2020 I Year I Semester Marketing Management

Time : 3 Hours

Max.marks:75

Section A $(10 \times 2 = 20)$ Marks

Answer any **TEN** questions

- 1. What is macro marketing?
- 2. What do you mean by market segmentation?
- 3. Who are customers?
- 4. What is standardisation?
- 5. What is product differentiation?
- 6. Write any two objectives of pricing.
- 7. What is sales promotion?
- 8. What is a price leadership?
- 9. What is Penetration Pricing?
- 10. What is social marketing?
- 11. What is meant by direct marketing?
- 12. What is marketing ethics?

Section B $(5 \times 5 = 25)$ Marks

Answer any **FIVE** questions

- 13. Define "Marketing". Explain the importance of marketing.
- 14. Enumerate the stages of Product Life Cycle.
- 15. Difference between product mix and marketing mix.
- 16. Explain the objectives of personal selling?
- 17. Explain the types of advertising with suitable examples.
- 18. What is green marketing? Explain the pros and cons of green marketing.
- 19. What is e marketing? Explain the recent trends in e-marketing.

Section C $(2 \times 15 = 30)$ Marks

Answer any **TWO** questions

- 20. How markets could be classified? Give examples to suit the different
- 21. Discuss the various stages of a new product development. What is the reason for the failure of a new product?
- 22. What are the types of channels of distribution? Explain its functions.
- 23. What is marketing information system? Explain the components and importance of marketing information system.

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