# MSW. DEGREE EXAMINATION, APRIL 2020 II Year III Semester Industrial Relation and Employee Welfare

### Time : 3 Hours

Max.marks:75

### Section A $(10 \times 2 = 20)$ Marks

### Answer any **TEN** questions

- 1. Define industrial relations?
- 2. What is ILO?
- 3. What is collective bargaining?
- 4. Define industrial conflict.
- 5. What is a trade union?
- 6. Define workers participation.
- 7. What do you understand by statutory welfare measures?
- 8. List the objectives of employee welfare.
- 9. Define social security.
- 10. List the social security measures in India.
- 11. What is strike?
- 12. Define employee discipline.

**Section B**  $(5 \times 5 = 25)$  Marks

#### Answer any **FIVE** questions

- 13. Write on labour in Indian constitution.
- 14. Throw light on grievance redressal machinery.
- 15. Write on functions and objectives of trade unions.
- 16. Explain the non statutory welfare measures.
- 17. Write on need of social security measures.
- 18. Throw light on influence of ILO on industrial relations.
- 19. Write short notes strikes, lockouts, retrenchments and closure.

## Section C $(3 \times 10 = 30)$ Marks

# Answer any **THREE** questions

- 20. Elaborately write on factors influencing and characteristics of good industrial relations.
- 21. Write in details on process and methods of collective bargaining.
- 22. Elaborate on methods and limitation on employee participation.
- 23. Write in detail on role and functions of welfare officers.
- 24. Explain in detail on types and schemes for the organised sectors in India.

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