

**MSW DEGREE EXAMINATION, APRIL 2020**  
**II Year IV Semester**  
**Organizational Behaviour and Organizational Development**

**Time : 3 Hours**

**Max.marks :75**

**Section A** ( $10 \times 2 = 20$ ) Marks

Answer any **TEN** questions

1. Define 'Organizational Behaviour'.
2. Mention any four factors which affects OB.
3. Define 'Personality'.
4. Bring out the types of Groups.
5. What are the differences between Groups and Teams?
6. What is 'Political Behaviour'?
7. Define 'Motivation'.
8. List out any four skills of a good leader.
9. Differentiate Organization Citizenship Behaviour and Whistle-blowing behaviour.
10. List down the objectives of Organizational Development.
11. Define 'Organizational Change'.
12. What is 'Work Design'?

**Section B** ( $5 \times 5 = 25$ ) Marks

Answer any **FIVE** questions

13. Briefly explain the Models of Organizational Behaviour.
14. Explain the factors which influence the effective functioning of teams.
15. Explain Trait and Contingency theories of Leadership.
16. Why is Organizational Climate important for Organizational Behaviour? Explain.
17. Trace the history and trends in Organizational Development.
18. Enumerate the Implications of Perception towards Organizational Behaviour.
19. Explain the process of managing Organizational Change.

**Section C** ( $3 \times 10 = 30$ ) Marks

Answer any **THREE** questions

20. Elucidate the Attitudes projected by employees in Organisation.
21. Discuss the types of Conflicts and the strategies in Conflict Management.
22. Explain any two major theories of Motivation.
23. Explicate the process of Organizational Development.
24. Explain in detail the theories and approaches to planned change.

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