18PNDCE4004

M.Sc. DEGREE EXAMINATION, APRIL 2020 II Year IV Semester Advanced Food Service Management

Time : 3 Hours

Max.marks:75

Section A $(10 \times 2 = 20)$ Marks

Answer any **TEN** questions

- 1. What is a Franchise?
- 2. Describe 'cartdujour' menu.
- 3. Define centralised purchasing.
- 4. Define the term minimum stock level.
- 5. What does buffet service mean?
- 6. Mention the merits of decentralised food delivery system.
- 7. Describe an organisation chart.
- 8. Mention the sources of recruitment.
- 9. Enlist the types of food hazards.
- 10. Mention the difference between Hygiene and Sanitation.
- 11. Give any two functions of a menu.
- 12. What is In- situ service?

Section B $(5 \times 5 = 25)$ Marks

Answer any **FIVE** questions

- 13. How are food service establishments classified?
- 14. Explain the objectives of recipe standardisation.
- 15. Discuss conventional and commissary food service system.
- 16. Outline the qualities of a good leader.
- 17. Enumerate the measures of accident prevention.
- 18. Write on the principles of food hygiene.
- 19. Elaborate on the points to be considered while receiving supplies.

Section C $(3 \times 10 = 30)$ Marks

Answer any **THREE** questions

- 20. Explain in detail the types of menu and its application in establishments.
- 21. Give an account of the various methods of purchasing.
- 22. Elaborate on the different styles of table service.
- 23. Discuss the styles of leadership, highlighting the merits and demerits.
- 24. Summarise the principles of HACCP.

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