

**B.B.A DEGREE EXAMINATION, NOVEMBER 2019**  
**I Year II Semester**  
**Human Resource Management and Organisational Behaviour**

**Time : 3 Hours**

**Max.marks :75**

**Section A** ( $10 \times 2 = 20$ ) Marks

Answer any **TEN** questions

1. Define Human Resource Management.
2. What is the objective of maternity benefit act, 1961?
3. Define Training.
4. Explain 360 degree Appraisal.
5. What is employee stock option plan?
6. What is minimum wage?
7. Define organisational behaviour.
8. What is group cohesiveness?
9. Explain quality of work life.
10. What is simulation training?
11. List any four aspects of quality of work life.
12. State any two difference between formal and informal group.

**Section B** ( $5 \times 5 = 25$ ) Marks

Answer any **FIVE** questions

13. Explain the retirement benefits available to employees under the Employee's Provident Fund act, 1952.
14. Differentiate between training and development.
15. Write briefly on critical incidents method and MBO techniques of performance appraisal.
16. Write a short notes on time wage and piece wage system.
17. Explain the stages of group development.
18. Explain the characteristics of group norms .What are the means through which we can enforce it.
19. Explain the importance and benefits of quality of work life.

**Section C** ( $2 \times 15 = 30$ ) Marks

Answer any **TWO** questions

20. Discuss the coverage and benefits under the Employees 'State Insurance act,1948 and the Workmen's Compensation Act,1923.
21. Explain the different methods of training.
22. What are the essentials of a sound incentive plan? Write briefly on the types of wage incentive plans.
23. Explain the criteria for measuring the quality of work life and state the measures to improve them.

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