

**B.B.A DEGREE EXAMINATION, APRIL 2020**  
**I Year II Semester**  
**Human Resource Management and Organisational Behaviour**

**Time : 3 Hours**

**Max.marks :75**

**Section A** ( $10 \times 2 = 20$ ) Marks

Answer any **TEN** questions

1. Define HRM.
2. Define performance appraisal.
3. What is remuneration?
4. What is sound wage structure?
5. Define incentives.
6. What is on the job Training?
7. What is a group norm?
8. What is group cohesiveness?
9. What is quality of work life?
10. What is the maximum period for which any woman is entitled to maternity benefit?
11. Who is eligible for ESI?
12. Who is covered under EPF Act?

**Section B** ( $5 \times 5 = 25$ ) Marks

Answer any **FIVE** questions

13. What is the main role of an HR manager?
14. Explain the different methods of Training.
15. Explain the different types of wage incentive plans.
16. Explain the characteristics features of Group.
17. Describe the importance of quality of work life.
18. Elucidate the strategies for improving quality of work life.
19. Explain the various benefits of Maternity Benefit Act 1961.

**Section C** ( $2 \times 15 = 30$ ) Marks

Answer any **TWO** questions

20. Explain the various methods of performance appraisal.
21. What are the stages of group development explain?
22. What are the various benefits of ESI Act?
23. Explain the different methods of wage payment?

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