

B.Com(CS) DEGREE EXAMINATION, APRIL 2020
I Year II Semester
Human Resource Management

Time : 3 Hours

Max.marks :75

Section A ($10 \times 2 = 20$) Marks

Answer any **TEN** questions

1. Define Human Resource Management.
2. What is meant by Recruitment?
3. Define Training.
4. What is Demotion?
5. What is Performance Appraisal?
6. What is the need for human resource audit?
7. What is meant by Human Resource Planning?
8. Define Motivation.
9. What are perquisites?
10. Give examples for non – monetary incentives.
11. Define Labour Turnover.
12. Write a note on aptitude test.

Section B ($5 \times 5 = 25$) Marks

Answer any **FIVE** questions

13. Explain the qualities of human resource manager.
14. Distinguish between human resource management and personnel management.
15. Describe the importance of training.
16. Explain the essential ingredients of a good system of wage payment.
17. Discuss Maslow's Hierarchy of Needs.
18. What are the benefits of Human Resource Audit ?
19. Discuss any two methods of 'workers' participation in management.

Section C ($2 \times 15 = 30$) Marks

Answer any **TWO** questions

20. Discuss the various functions of HRM.
21. Explain in detail the various sources of Recruitment.
22. Discuss the various stages involved in the selection of candidates for job in an organisation.
23. Discuss the various methods available for appraising the performance of employees.

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