

M.A. DEGREE EXAMINATION, ODD SEMESTER 2020
II Year and III Semester
Total Quality Management

Max.marks :25

Answer any **FIVE** questions ($5 \times 5 = 25$) Marks

Explain the Following:

1. Principles of TQM
2. ABC analysis
3. Role of TQM Leaders
4. Kaizen
5. ISO 14000
6. Recent Trends in Quality Management.
7. Methods of Inspection.