

M.A DEGREE EXAMINATION, EVEN SEMESTER 2021
II Year IV Semester
Contemporary Practices in HRM

Max.marks :25

Answer any **FIVE** questions ($5 \times 5 = 25$) Marks

1. Illustrate the seven tools of quality.
2. Interpret the necessities of Six Sigma Concept for quality enhancement.
3. State the requirements for ISO 14000 certifications.
4. Describe any one of the case studies of TQM with your own comments,
5. What is ergonomics? State the ways to improvising ergonomics at work stations.
6. How do you determine the international compensation?
7. "Management games are enriching the problem-solving skills of the professionals" - Critically evaluate with your understanding.