

**M.A. DEGREE EXAMINATION, EVEN SEMESTER 2021**  
**II Year III Semester**  
**Counselling skills for Managers**

**Max.marks : 25**

Answer any **FIVE** questions ( $5 \times 5 = 25$ ) Marks

1. Explain the skills required for the Counsellor.
2. Differentiate empathy and sympathy.
3. How can a counsellor assess clients problem?
4. Describe the issues of Counselling.
5. Enumerate the approaches of Counsellor.
6. How can the counsellor change the behaviour of clients through counselling?
7. Explain the developing strategies for counselling process.