

**B.Com. (BIM) DEGREE EXAMINATION, EVEN SEMESTER 2021**  
**III Year VI Semester**  
**Technology in Banking**

**Max.marks :25**

Answer any **FIVE** questions ( $5 \times 5 = 25$ ) Marks

1. Explain the impact of technology in banking sector.
2. State the different channels available for the delivery of banking services.
3. Differentiate Electronic Fund Transfer and Electronic Clearing System.
4. Enumerate RBI initiatives in payment and settlement systems.
5. State the need and importance of cyber laws.
6. Explain the steps in Core Banking Solutions implementations.
7. Write a note on Customer Relationship Management.