

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)
Chromepet, Chennai — 600 044.

MSW - END SEMESTER EXAMINATION APRIL/NOV - 2021

SEMESTER - III

16PSWCT3AA6 - Industrial Relation and Employee Welfare

Total Duration : 3 Hrs		Total Marks : 75
MCQ	: 30 Mins	MCQ : 15
Descriptive	: 2 Hrs.30 Mins	Descriptive : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Define industrial relations.
2. What is collective bargaining?
3. Define industrial conflict.
4. Differentiate between lockout and strike.
5. What is a trade union?
6. Define social security.
7. Mention non statutory welfare measures.
8. What is labour welfare?

Section C

Part A

Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Write on characteristics of industrial relations system.
10. Explain the process of domestic enquiry.
11. Explain on causes and effect of industrial conflicts.
12. Write on labour in constitution.

Part B

Compulsory question ($1 \times 10 = 10$ Marks)

13. Elaborate on statutory and non - statutory welfare measures.