

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)  
Chromepet, Chennai — 600 044.

MSW. END SEMESTER EXAMINATION APRIL/NOV - 2021

SEMESTER - III

20PSWCT3A07 - Industrial Relations and Employee Welfare

<b>Total Duration : 3 Hrs</b>		<b>Total Marks : 75</b>
MCQ	: 30 Mins	MCQ : 15
Descriptive	: 2 Hrs.30 Mins	Descriptive : 60

Section B

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. Define Industrial Relations.
2. What is Collective Bargaining?
3. Highlight the important of persuasion in negotiation.
4. What is Industrial Justice?
5. Who is called protected workmen?
6. What is the provision for constituting the Works Committee?
7. What is hot stove rule?
8. What do understand with Industrial Harmony?

Section C

Part A

Answer any **TWO** questions ( $2 \times 10 = 20$  Marks)

9. Portray the factors affecting Industrial Relations.
10. What are the rights and responsibilities of Recognized Trade Union?
11. Explain the causes of Indiscipline with illustrated case studies.
12. Describe the concept of Collective bargaining and state its process for resolving the Industrial conflicts.

Part B

Compulsory question ( $1 \times 10 = 10$  Marks)

13. Justify the requirement of the settlement machinery of industrial disputes and state its resolving mechanisms.