## SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN (AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC) Chromepet, Chennai — 600 044.

M.A. END SEMESTER EXAMINATION APRIL/NOV - 2021

SEMESTER - III

20PHRCT3011 - Industrial Relations and Labour Welfare

Total Duration : 3 Hrs		Total Marks : 75
MCQ	: 30 Mins	MCQ : 15
Descriptive	: 2 Hrs.30 Mins	Descriptive : 60

## Section B

Answer any **SIX** questions  $(6 \times 5 = 30 \text{ Marks})$ 

1. Classify the causes of poor Industrial Relations.

2. Highlight the objectives of Workers Participation in Management.

3. Explain the Classification of Labour Welfare Measures.

4. Differentiate Social Insurance and Social assistance.

5. State the Problem of employing Women workers.

6. Explain Sexual harassment in detail.

7. Discuss International Labour organization.

8. Illustrate Industrial conflict with suitable example.

Section C

## Part A

Answer any **TWO** questions  $(2 \times 10 = 20 \text{ Marks})$ 

- 9. Outline the actions that managements might take to create and maintain good industrial relations.
- 10. Discuss the essential conditions required for successful collective bargaining.
- 11. Explain the various approaches to dealing with indiscipline.
- 12. Define strike? Discuss various methods of strike with suitable example.

Part B

## Compulsory question $(1 \times 10 = 10 \text{ Marks})$

13. Explain in detail the workers participation in Management in India.