

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)
Chromepet, Chennai — 600 044.

M.A. END SEMESTER EXAMINATION APRIL/NOV - 2021

SEMESTER - III

17PHRCE3001 - Counselling skills for Managers

Total Duration : 3 Hrs		Total Marks : 75
MCQ	: 30 Mins	MCQ : 15
Descriptive	: 2 Hrs.30 Mins	Descriptive : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. What do you understand by the term, "Counselling"?
2. Identify some of the skills needed for a Professional Counselor.
3. Illustrate the process involved in counselling.
4. Sketch the importance of Rapport building in Counselling.
5. Describe the role of a Counselor in facilitating the problem resolution of the client.
6. Explain the process involved in family counselling.
7. Identify some of the important points to be kept in mind in maintaining counselling relationship.
8. What are the steps involved in assessing the problem of a client?

Section C

Part A

Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. What are the challenges involved in applying counselling techniques of organizational setting?
10. Explain the spiritual dimensions involved in Counselling.
11. Ascertain the Do's and Dont's of Counselling.
12. Interpret the emergence and growth of counselling.

Part B

Compulsory question ($1 \times 10 = 10$ Marks)

13. Examine the counselling strategies and its interventions.