

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)
Chromepet, Chennai — 600 044.

M.A. END SEMESTER EXAMINATION APRIL/NOV - 2021

SEMESTER - III

17PHRCT3A11 - Industrial Relations and Labour welfare

Total Duration : 3 Hrs	Total Marks : 75
MCQ : 30 Mins	MCQ : 15
Descriptive : 2 Hrs.30 Mins	Descriptive : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Write short notes on the classification of industrial disputes.
2. Narrate the Objectives of Social Security Measures.
3. Discuss the causes of absenteeism.
4. Differentiate lockout and retrenchment.
5. State the Objectives of International Labour Organization.
6. Classify the Labour Laws.
7. Highlight the objectives and need of workers' Participation in Management.
8. Mention the sources of Grievances.

Section C

Part A

Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Enumerate and explain the workers participation in management in India.
10. Briefly discuss the approaches to industrial relations.
11. Illustrate the various types of strike in detail with suitable example.
12. Define Grievance. Analyze the process of Grievance and Redressal activities.

Part B

Compulsory question ($1 \times 10 = 10$ Marks)

13. Evaluate the various machinery used in settling the industrial disputes.