

**SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)**

**(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)
Chromepet, Chennai — 600 044.**

M.Com. - END SEMESTER EXAMINATIONS APRIL - 2022

SEMESTER - IV

20PCOCT4012 - Organisational Behaviour

Total Duration : 3 Hrs.

Total Marks : 60

Section A

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. What is functional organisation? What are its advantages and disadvantages?
2. Classify the types of organisational group.
3. Explain the causes of resistance to change.
4. What are the various factors influencing organisational effectiveness?
5. What are the functions of attitudes?
6. Classify the stages of group development.
7. Explain the types of organisational culture.
8. Explain the different approaches to organisational effectiveness.

Section B

Part A

Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Describe the principles of organisation.
10. Explain Erikson's eight stage approach to personality development.
11. Distinguish between merits and demerits of group decisions.
12. State the determinants of organisational culture and characteristics of organisational development.

Part B

Compulsory question ($1 \times 10 = 10$ Marks)

13. Compare 'effectiveness' and 'efficiency'.
