

**SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)**

**(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)  
Chromepet, Chennai — 600 044.**

**MSW - END SEMESTER EXAMINATIONS APRIL - 2022**

**SEMESTER - IV**

**20PSWCT4A09 - Contemporary Practices in HRM**

**Total Duration : 3 Hrs.**

**Total Marks : 60**

**Section A**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. Explain the concept of TQM and its importance in organization.
2. Illustrate the importance of Ergonomics in work place.
3. Classify the differences between Domestic Human Resource Management and International Human Resource Management.
4. Examine Training and Development in Global organizations.
5. Describe the process of implementation of ISO 9000 in an organization.
6. Describe the PCMM and ESOP with its benefits.
7. Illustrate the history of IHRM.
8. Explain International Labour Standards.

**Section B**

**Part A**

Answer any **TWO** questions ( $2 \times 10 = 20$  Marks)

9. Assess the 7 new management tools.
10. Explain the Concept of ISO 14000, Requirements and Benefits.
11. Analyse the role of Emotional Intelligence in workplace.
12. Examine the Types of employees of an international firm.

**Part B**

Compulsory question ( $1 \times 10 = 10$  Marks)

13. Illustrate the different Approaches to International Compensation.

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