

**SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)**

**(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)
Chromepet, Chennai — 600 044.**

MSW - END SEMESTER EXAMINATIONS APRIL - 2022

SEMESTER - IV

20PSWCT4A10 - Organisational Behaviour and Organisational Development

Total Duration : 3 Hrs.

Total Marks : 60

Section A

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Which are the factors affecting Organizational Behaviour?
2. Explain the manifestation of political behavior in Organizations.
3. Identify various organizational strategies for Motivation.
4. What are the methods applied to manage resistance to Change in Organizations.
5. Determine the process of Organizational Development.
6. Compare about various styles of Leadership and discuss about the skills required for a leader.
7. Differentiate between Teams and Groups.
8. Identify the factors that influence the formation of Attitude.

Section B

Part A

Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. What is the theoretical framework for Organizational Behaviour?
10. Explain the process of Perception.
11. Examine the causes leading to conflict and discuss about the ways to manage conflict in Organizations.
12. Elaborate on Organizational culture and its determinants.

Part B

Compulsory question ($1 \times 10 = 10$ Marks)

13. Elaborate on the process of Organizational Development and mention various levels of human process interventions.
