

**SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)**

**(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)
Chromepet, Chennai — 600 044.**

M.A. END SEMESTER EXAMINATIONS APRIL - 2022

SEMESTER - I

20PHRCT1002 - Organizational Behavior

Total Duration : 3 Hrs.

Total Marks : 60

Section A

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. What are the essential elements of Learning?
2. Classify the various stages involved in the process of Perception.
3. Explain the human needs according to Maslow's Need Hierarchy Theory?
4. What is Contingency Theory of Leadership? What Leadership Style does it refer to?
5. Explain the various types of Groups?
6. Classify the process of Group Decision-Making and how to improve it.
7. Explain the sources of Conflict. Suggest solutions to solve them.
8. Describe the characteristics of Organizational Development.

Section B

Part A

Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Explain the Various Organizational Models.
10. Describe Vroom's Expectancy Theory of Motivation.
11. Ascertain the Theories of Group Dynamics.
12. Assess the importance of identification of Organizational Conflicts.

Part B

Compulsory question ($1 \times 10 = 10$ Marks)

13. Apply the strategies for managing multicultural teams in India.
