SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN (AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC) Chromepet, Chennai — 600 044.

B.Com.(ISM) END SEMESTER EXAMINATION APRIL/NOV - 2021 SEMESTER - III

20UBICT3005 - Human Resource Management

Total Duration: 3 Hrs		Total Marks: 75
MCQ	: 30 Mins	MCQ : 15
Descriptive	: 2 Hrs.30 Mins	Descriptive : 60

Section B

Answer any **SIX** questions $(6 \times 5 = 30 \text{ Marks})$

- 1. Differentiate Human resource management and Personnel management.
- 2. Briefly explain the principles of organisation.
- 3. Describe the importance of leadership.
- 4. Examine the essentials of a good performance appraisal system.
- 5. Elucidate financial motivators Vs. non-financial motivators.
- 6. Distinguish between Co-ordination and Co-operation.
- 7. List out the components of remuneration.
- 8. Evaluate McGregor's 'X' and 'Y' theory.

Section C

Answer any **THREE** questions $(3 \times 10 = 30 \text{ Marks})$

- 9. Appraise the methods of selection and interview techniques in selection.
- 10. Discuss the conventional and contemporary methods of performance appraisal.
- 11. Elucidate the functions and types of leader.
- 12. Explain the career development process and problems.
- 13. Compare Maslow's need hierarchy theory and Herzberg's Two-Factor theory.