

**SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)**

**(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)
Chromepet, Chennai — 600 044.**

B.Com.(A&F) END SEMESTER EXAMINATION APRIL/NOV - 2021

SEMESTER - V

14UAFCT5B13 & UAF/CT/5B13- Human Resource Management

Total Duration : 3 Hrs	Total Marks : 75
MCQ : 30 Mins	MCQ : 15
Descriptive : 2 Hrs.30 Mins	Descriptive : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Define human resource management and brief on the internal factors affecting its environment .
2. Explain any three objectives and importance each of human resource planning.
3. Explain how training needs can be identified in an organisation.
4. Identify the various components of remuneration administered to employees in the form of pay .
5. Describe the functions of trade unions.
6. Explain human resource audit and its benefits.
7. Develop performance appraisal steps for evaluating an employee's performance in an organisation.
8. Identify the various approaches used in human resource audit.

Section C

Answer any **THREE** questions ($3 \times 10 = 30$ Marks)

9. Differentiate recruitment from selection and give a brief account of different methods of selection.
10. Discuss on the job and off the job training methods in detail.
11. Appraise on employee welfare and various social security measures followed by organisations in detail.
12. Elaborate on the forms of collective bargaining and types of worker's participation in management.
13. Differentiate human resource management from personnel management and highlight on the nature and scope of human resource management.