

**SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)**

**(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)  
Chromepet, Chennai — 600 044.**

**BBA. END SEMESTER EXAMINATIONS APRIL - 2022**

**SEMESTER - IV**

**20UBAAT4004 - Banking for Business Process Services**

**Total Duration : 3 Hrs.**

**Total Marks : 60**

**Section A**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. Explain the various rights of a banker.
2. Mention the different Types of Cards.
3. What is Mortgage origination Process?
4. What are the Risks involved in payment system?
5. Enumerate the documents used in International Trade.
6. Evaluate the different types of Guarantees.
7. Write a short note on ATM.
8. State and Explain the relationship between a Banker and a Customer.

**Section B**

Answer any **THREE** questions ( $3 \times 10 = 30$  Marks)

9. Discuss the functions of Reserve Bank of India.
10. Explain the dispute process in Banking.
11. Evaluate the major parties in Mortgage industry in India.
12. Discuss the features of Electronic Fund Transfer.
13. Describe the Advantages of documentary collection.

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