SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN (AUTONOMOUS) (Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC) Chromepet, Chennai — 600 044. B.Sc. END SEMESTER EXAMINATIONS APRIL-2022 SEMESTER - VI 20UFMCT6012 - Food Service Management II

Total Duration : 3 Hrs.

Total Marks : 60

Section A

Answer any **SIX** questions $(6 \times 5 = 30 \text{ Marks})$

- 1. Describe the importance of lighting and ventilation while planning space for food service area.
- 2. Discuss the factors for selection of equipment's.
- 3. Highlight the features of vending kiosks and automats.
- 4. Analyse the factors in staffing recruitment and training.
- 5. Identify the importance of entrepreneurship development in the catering industry.
- 6. Explain the various methods involved in removing soil dishes.
- 7. Discuss the managerial problems of food service unit.
- 8. Explain the labour laws followed in food industry.

Section B

Answer any **THREE** questions $(3 \times 10 = 30 \text{ Marks})$

- 9. Develop a layout for food industry unit with necessity facilities.
- 10. Classify and explain the types of equipment.
- 11. Distinguish table service and single point service.
- 12. Analyse the leadership qualities, roles, responsibilities in staffing.
- 13. Explain the procedures to apply FSSAI in Tamilnadu.
