

**SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)**

**(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)
Chromepet, Chennai — 600 044.**

B.Sc.END SEMESTER EXAMINATIONS APRIL-2022

SEMESTER - VI

19UPCCT6012 - Organizational Psychology

Total Duration : 3 Hrs.

Total Marks : 60

Section A

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Define Organizational Behaviour and explain the key components in the definition.
2. In the developing era of technology, predict ways of stimulating creativity and innovation among employees in future.
3. Describe the characteristics of an effective team and an effective leader.
4. Sketch the Hierarchy of Needs Theory.
5. Cite the historical development of Organizational Psychology.
6. Prepare an effective work schedule for a day (including work hours, shift hours, and rest pauses) for a 25-year-old employee Mr C, IT Professional, unmarried, working for 8 hours in ABC Company.
7. Explain Job Satisfaction and its influence on work behaviour.
8. Examine the four types of teams.

Section B

Answer any **THREE** questions ($3 \times 10 = 30$ Marks)

9. Illustrate the challenges and opportunities managers have in applying Organizational Behaviour concepts.
10. Define Organizational Structure. Justify the need for new design options in situ common organizational designs.
11. Infer the process and functions of organizational communication.
12. Explain, appraise and critique the contemporary theories of motivation related to Organizational Behaviour.
13. Appraise the role of working conditions on an employee's performance and job satisfaction.
