

**SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)**

**(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)  
Chromepet, Chennai — 600 044.**

**MSW - END SEMESTER EXAMINATIONS NOVEMBER-2022**

**SEMESTER - III**

**20PSWCT3A07 - Industrial Relations and Employee Welfare**

**Total Duration : 2 Hrs 30 Mins.**

**Total Marks : 60**

**Section A**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. State the definition and objectives of Industrial Relations.
2. Explain Meaning and Nature of Collective Bargaining.
3. Illustrate the procedure for registration of Trade union in India.
4. Describe the role and function of trade union in India.
5. Sketch the different causes of Indiscipline.
6. Prepare the causes and types of Industrial Conflicts.
7. Show the techniques of Negotiation.
8. Ascertain the relationship between culture and employee relation.

**Section B**

**Part A**

Answer any **TWO** questions ( $2 \times 10 = 20$  Marks)

9. Sketch the process involved in Collective Bargaining.
10. Describe the rights and responsibilities of Trade Union.
11. Ascertain the Paradigm shift from Industrial relations to Employee Relations.
12. Appraise the process and essential skills needed for negotiation.

**Part B**

Compulsory question ( $1 \times 10 = 10$  Marks)

13. Assess Forms, Sources of Grievances and Grievance Procedure in the industry.

\*\*\*\*\*

**SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)**

**(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)  
Chromepet, Chennai — 600 044.**

**MSW - END SEMESTER EXAMINATIONS NOVEMBER-2022**

**SEMESTER - III**

**20PSWCT3A07 - Industrial Relations and Employee Welfare**

**Total Duration : 2 Hrs 30 Mins.**

**Total Marks : 60**

**Section A**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. State the definition and objectives of Industrial Relations.
2. Explain Meaning and Nature of Collective Bargaining.
3. Illustrate the procedure for registration of Trade union in India.
4. Describe the role and function of trade union in India.
5. Sketch the different causes of Indiscipline.
6. Prepare the causes and types of Industrial Conflicts.
7. Show the techniques of Negotiation.
8. Ascertain the relationship between culture and employee relation.

**Section B**

**Part A**

Answer any **TWO** questions ( $2 \times 10 = 20$  Marks)

9. Sketch the process involved in Collective Bargaining.
10. Describe the rights and responsibilities of Trade Union.
11. Ascertain the Paradigm shift from Industrial relations to Employee Relations.
12. Appraise the process and essential skills needed for negotiation.

**Part B**

Compulsory question ( $1 \times 10 = 10$  Marks)

13. Assess Forms, sources of grievance and grievance procedure in the industry.

\*\*\*\*\*