

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai — 600 044.

M.A. - END SEMESTER EXAMINATIONS NOVEMBER - 2022

SEMESTER - I

20PHRCT1002 - Organisational Behavior

Total Duration : 2 Hrs 30 Mins.

Total Marks : 60

Section A

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Define Organizational behaviour and indicate the objectives of studying organizational behaviour.
2. Explain why people need to work in groups.
3. Classify the types of conflicts in organizations.
4. Interpret the role of cultural differences in the functioning of organizations globally.
5. Define motivation and explain its different types.
6. Classify the types of groups.
7. Explain the concept of organizational change and development.
8. Examine the international dimensions of organizational behaviour.

Section B

Part A

Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Describe Classical Conditioning and Operant Conditioning theories.
10. Relate the hierarchy of needs theory in organizational context.
11. Differentiate
 - A) Group vs. Team
 - B) Formal vs. Informal group
12. Recommend Coping Strategies for Stress and Conflicts.

Part B

Compulsory question ($1 \times 10 = 10$ Marks)

13. Examine the need for Multinational Decision Making and Negotiations.
