

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai — 600 044.

MSW - END SEMESTER EXAMINATIONS APRIL - 2023

SEMESTER - IV

20PSWCT4A10 - Organisational Behaviour and Organisational Development

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Define Organizational behaviour and explain why it is important to study in a work place.
2. Discuss the components of an Attitude.
3. Explain why do people join group in a workplace.
4. Explain about Maslow's theory of Motivation.
5. Discuss the internal sources of power in an organization.
6. Elucidate the objectives of Organizational Development.
7. Write a note on the term 'Work Design' and explain its importance.
8. Discuss the factors associated with individual level resistance to change in the workplace.

Section C

I - Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Discuss the evolution of Organizational behaviour.
10. Explain the stages of group development.
11. Discuss about managerial grid model of leadership.
12. Describe the stages involved in change process in an organization.

II - Compulsory question ($1 \times 10 = 10$ Marks)

13. Discuss the determinants of personality.
