

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai — 600 044.

M.A.(HRM) END SEMESTER EXAMINATIONS APRIL - 2023

SEMESTER - I

20PHRCT1002 - Organisational Behaviour

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Identify the different types of organisational models.
2. Explain the different stages of team building.
3. Classify the different types of conflict with suitable example.
4. Distinguish organisational culture and organisational climate.
5. Explain the Maslow's theory of Motivation.
6. Classify the types of group in detail.
7. Explain the strategies for effectively managing stress.
8. Dissect the problems created by cultural differences.

Section C

I - Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Explain in detail the various approaches to organisational behaviour.
10. Compare and contrast Job enrichment and Job enlargement.
11. Appraise the different stages in group development.
12. What is organisational change? Discuss the causes for resistance to change.

II - Compulsory question ($1 \times 10 = 10$ Marks)

13. Explain in detail the theories of Learning.
