

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai — 600 044.

BBA END SEMESTER EXAMINATIONS NOVEMBER-2022

SEMESTER - II

20UBACT2003 - Human Resource Management and Organisational Behaviour

Total Duration : 2 Hrs 30 Mins.

Total Marks : 60

Section A

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Explain the role of Human Resource Manager.
2. Explain the various methods of wage payment.
3. State the scope, coverage and applicability of the workmen's compensation act.
4. What are features of organisational development?
5. What is training? Explain the methods of training.
6. What are the components of wage and salary? Explain.
7. Define the payment of gratuity act. Explain its objectives.
8. State the characteristics of organisational Behaviour.

Section B

Answer any **THREE** questions ($3 \times 10 = 30$ Marks)

9. Define the term Human Resource Management. Explain its importance.
10. Define performance appraisal. Discuss the various methods for appraising performance of employees.
11. Explain the meaning, merits and demerits of incentive plans.
12. Explain the types of benefit provided under the ESI Act and state the conditions that are to be fulfilled.
13. Explain the benefits of QWL and measures to improve QWL.

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