

**SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)**

**(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)
Chromepet, Chennai — 600 044.**

B.Voc. END SEMESTER EXAMINATIONS NOVEMBER - 2022

SEMESTER - III

20UTTCT3005 - Tour Guiding and Interpretation

Total Duration : 2 Hrs 30 Mins.

Total Marks : 60

Section A

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. What are the responsibilities of a tour guide in the pre arrival time?
2. List out the Checklist for Tour Guides.
3. How to balance the gesture in tour guiding?
4. Explain the tricks to answer the Awkward Questions?
5. Why are interpretive guiding skills important in tour guiding?
6. What are the Principles of tour guide Interpretation?
7. List out the common accidents encountered by a tour guide?
8. Explain the steps in handling the guest complaints.

Section B

Answer any **THREE** questions ($3 \times 10 = 30$ Marks)

9. What are the Principles of Tour Guide? Explain.
10. What are the most essential skill required in tour guide?
11. Explain the different types of interpretation in tour guiding.
12. What is heritage Interpretation? Explain its importance.
13. Why understanding the rules and regulations is important for a tour guide? Explain.
