19UPACT5016

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN (AUTONOMOUS) (Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC) Chromepet, Chennai — 600 044. B.Com.(PA) END SEMESTER EXAMINATIONS APRIL-2023 SEMESTER - V 19UPACT5016 - Operations Management

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions $(6 \times 5 = 30 \text{ Marks})$

1. State and explain the nature and scope of operation management.

- 2. State the characteristics and advantages of good plant layout.
- 3. Mention the importance of process planning.
- 4. What are the advantages of classification and codification?
- 5. What are the objectives of material requirement planning (MRP).
- 6. Explain the purpose of time study.
- 7. Explain the following:
 - (a) Allowance factor
 - (b) Standard time
- 8. Discuss the purpose of quality control.

Section C

Answer any **THREE** questions $(3 \times 10 = 30 \text{ Marks})$

- 9. Explain the various factors to be considered in plant location.
- 10. How to create a safe working environment and to maintain the workers safety in a work place?
- 11. How would you determine Economic order quantity (EOQ) ? What is the effect and storage of EOQ control?
- 12. Explain the different steps involved in work study technique.
- 13. Describe the quality control chart for variables and attributes in detail.

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