

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai — 600 044.

M.A. (HRM) END SEMESTER EXAMINATIONS NOVEMBER - 2023

SEMESTER - I

20PHRCT1002 - Organizational Behaviour

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Describe the learning theories.
2. Explain the different types of groups.
3. State the ways to maintain organisational culture.
4. Explain how do you manage cultural diversity in the work place.
5. What are the characteristics of leadership?
6. Explain the process of group development.
7. Describe the strategies for coping stress and conflicts.
8. State the significance of international organisational behaviour.

Section C

I - Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Explain the organizational behaviour models.
10. Discuss Herzberg's theory of motivation.
11. Determine how groups are formed in organizations in different stages.
12. Evaluate the factors that affect organisational climate.

II - Compulsory question ($1 \times 10 = 10$ Marks)

13. Examine the stages of multinational decision making and negotiations.
