

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)  
Chromepet, Chennai — 600 044.

B.Voc. END SEMESTER EXAMINATIONS NOVEMBER - 2023

SEMESTER - II

**20UTTCT2003 - Hotel Management**

Total Duration : 2 Hrs 30 Mins.

Total Marks : 60

### **Section B**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. State the evolution of hotel industry in detail.
2. Illustrate the various types of catering establishment in a elaborate manner.
3. Classify the various departments in a star hotel and explain them.
4. Describe the several sections in Kitchen department and write its functions.
5. Interpret all the duties and responsibilities of Executive chef of a luxury hotel.
6. Prepare the organization chart of 5 star hotel in Front Office Department and quote their responsibilities.
7. Explain in detail about conducting the special events in hotel.
8. Examine the role of FHRAI and IHRAI in classification and approval of hotel project.

### **Section C**

Answer any **THREE** questions ( $3 \times 10 = 30$  Marks)

9. Describe the Classification of Hotel Chains in India in a detailed manner.
10. Classify the different sections in Food & Beverage Department of a 5 star hotel and explain how each section operates.
11. Determine the duties and responsibilities of Food & Beverage Manager.
12. Relate the importance of Sales Promotion and Public Relations and how it helps the hotel to operate in a successful mode.
13. Evaluate and present the various future trends and challenges in hospitality industry.

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