20UCOCT3006

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Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions $(6 \times 5 = 30 \text{ Marks})$

- 1. Explain the features of scientific management.
- 2. State the contributions of F.W. Taylor to management.
- 3. What are the characteristics of management?
- 4. What are the problems normally faced in decision-making?
- 5. State the need for departmentation.
- 6. State the importance of control function.
- 7. Explain the nature and scope of Human Resource Management.
- 8. Write a note on informal organisation.

Section C

Answer any **THREE** questions $(3 \times 10 = 30 \text{ Marks})$

- 9. Discuss briefly the general principles of management given by Henry Fayol.
- 10. Explain the various steps involved in planning.
- 11. Describe the factors that determine span of control.
- 12. Discuss the problems which are faced in delegation of authority.
- 13. Describe the techniques of effective coordination.
